How to Get to Citizen Access and Check the Browser Compatibility Tutorial

Effective 2/21/2014

Citizen Access - Inspection Requests Tutorial

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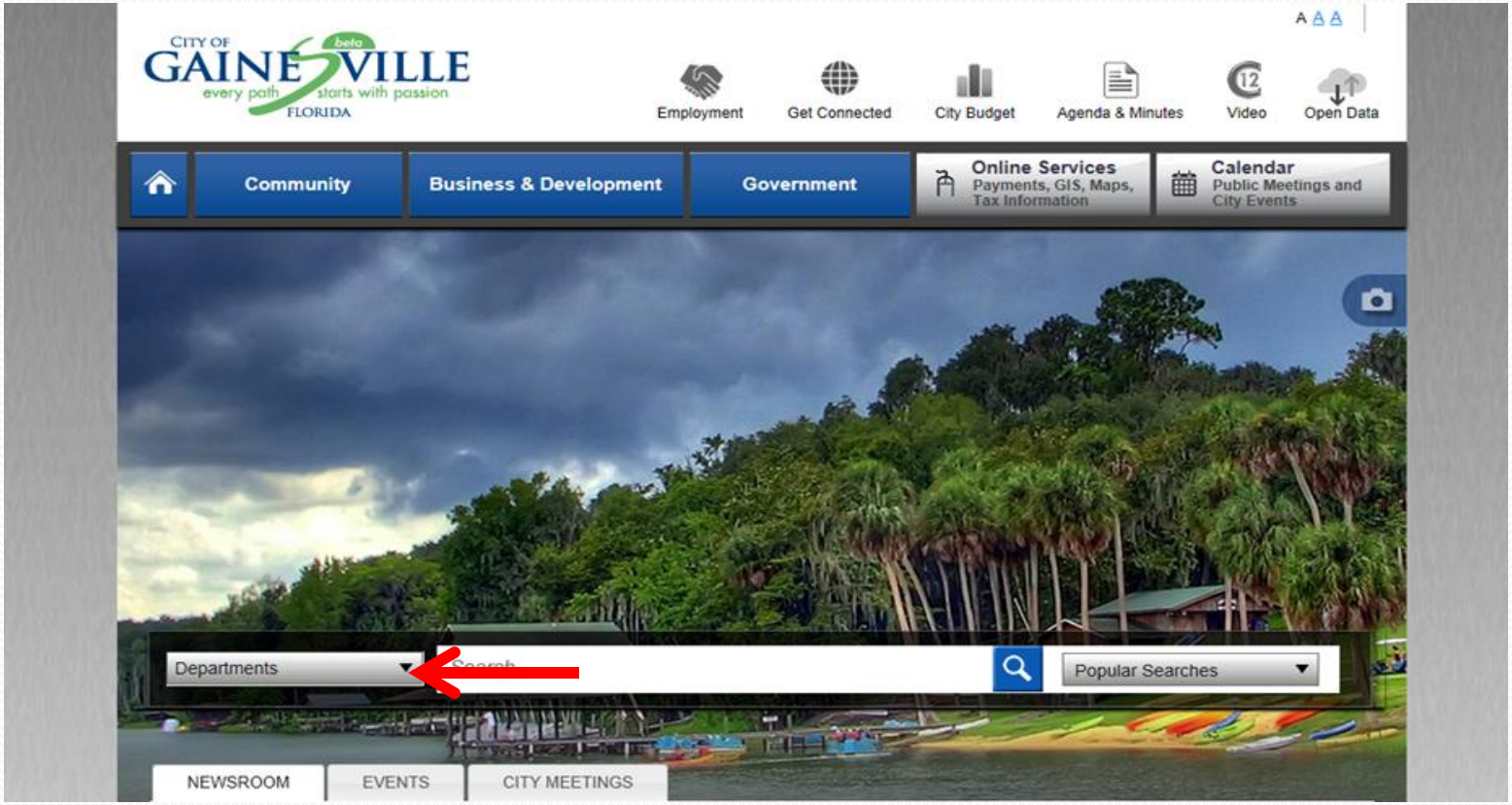
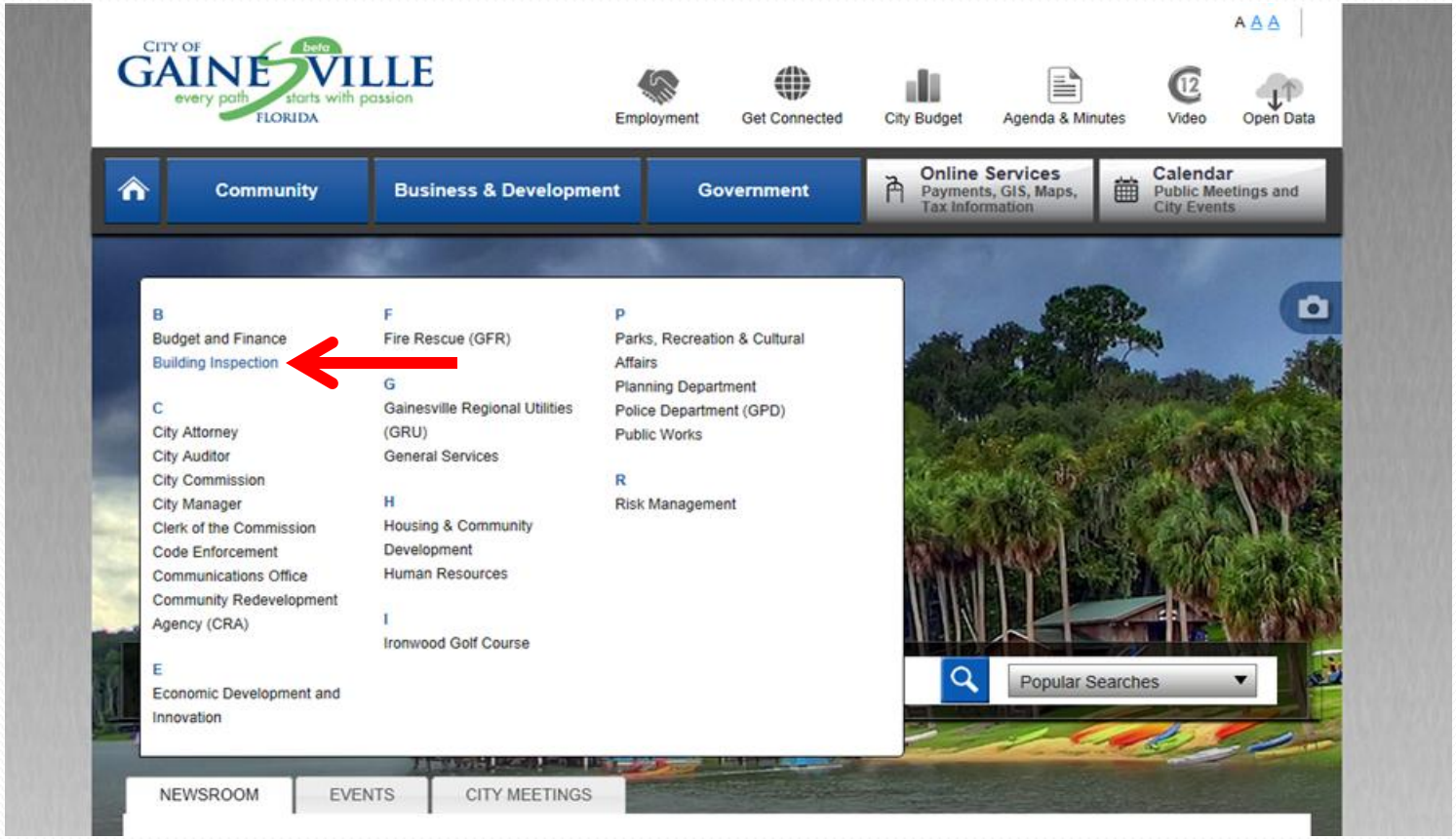
Navigate to Citizen Access

- Open your web browser to the City of Gainesville website: http://www.cityofgainesville.org/
- Select the ▼ (down arrow) from Departments menu



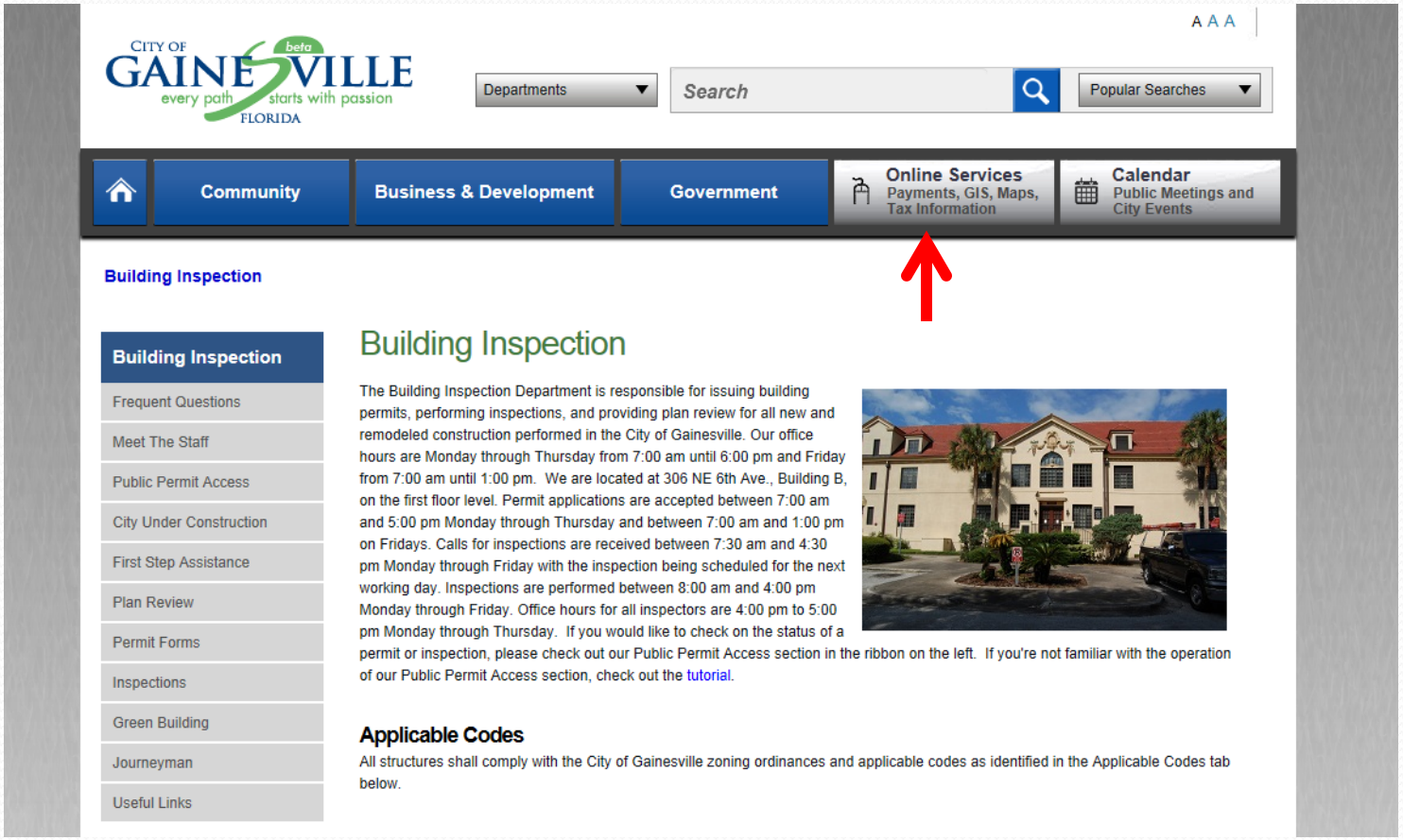
Navigate to Citizen Access

- An alphabetical table of contents displays
- Select the Building Inspection link



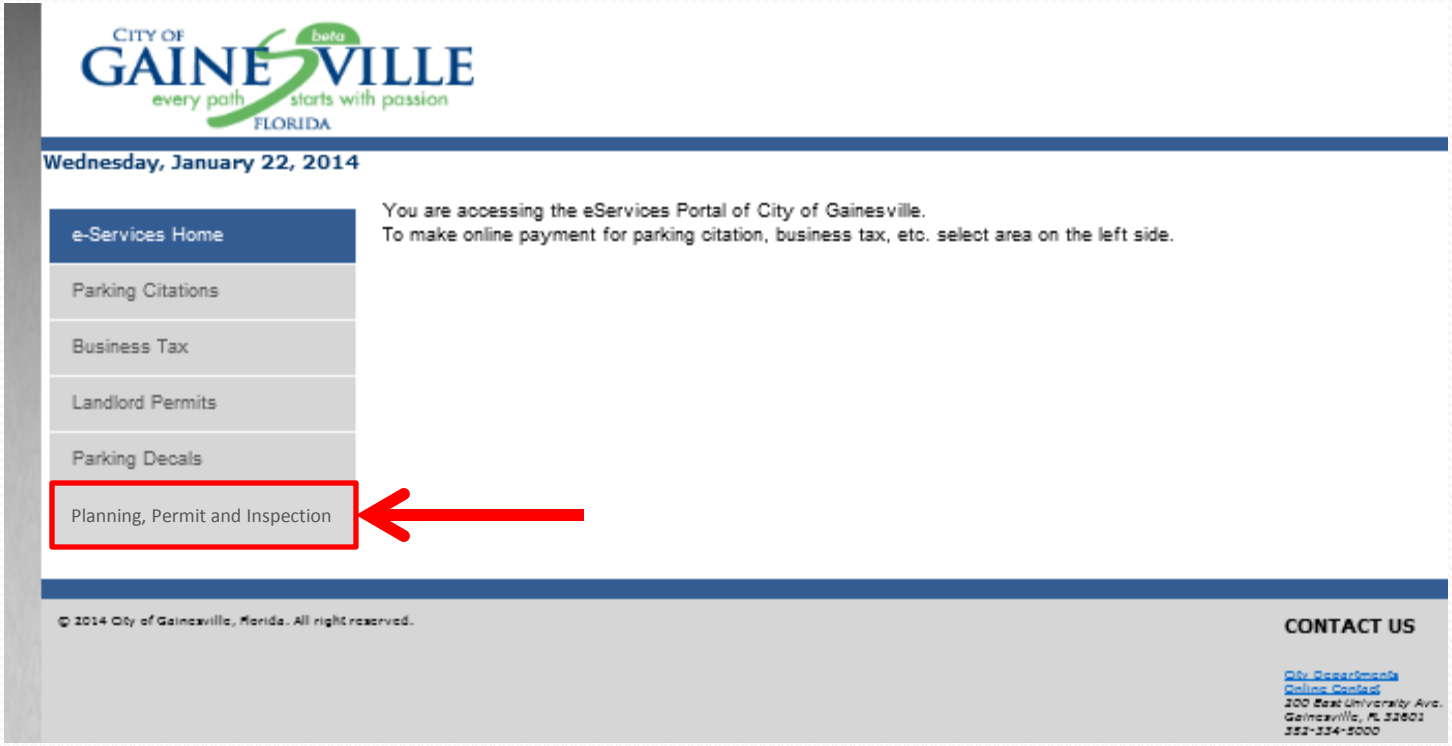
Navigate to Citizen Access

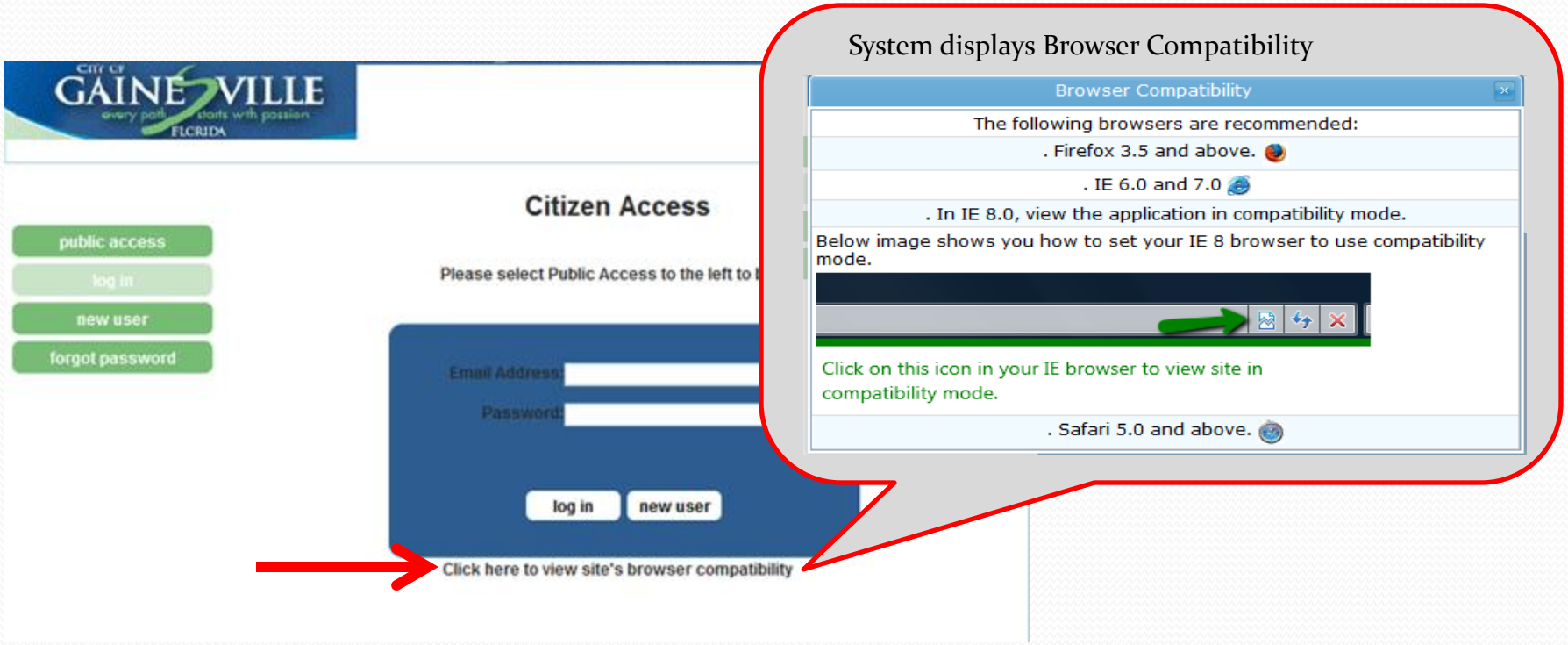
- Select the Online Services tab



Navigate to Citizen Access

- Select the Citizen Access – Online Building Permit Inspection Request link
- The Citizen Access Log In screen displays



Check browser compatibility

- Click on the 'Click here to view the site's browser compatibility' to see if your computer browser is compatible with Citizen Access